

Offender Services & Programs Corrective Services NSW

Policy for Processing Court Requests for Alcohol and Other Drug Residential Rehabilitation Assessment Reports

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Policy for Processing Court Requests for Alcohol and Other Drug Residential Rehabilitation Assessment Reports

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1 Policy statement

Offender Services and Programs (OS&P) staff provide a report, when requested by the court, containing information about the facilitation of contact between inmates in custody and residential rehabilitation services. This report is designed to advise the court on the availability of residential options and also the outcome of any suitability assessments conducted by the residential rehabilitation services.

While there is no legislative requirement for OS&P staff to prepare this report, all efforts should be made to provide this report to the court if the request allows a reasonable timeframe for completion (5 weeks).

2 Purpose

The purpose of this document is to provide a standard process across all correctional centres in processing requests from the court for Alcohol and Other Drug Residential Rehabilitation Assessment Reports.

3 Scope

The policy applies to OS&P staff working in Corrective Services NSW (CSNSW) correctional centres.

4 Strategic focus

- NSW State Priorities Reducing Adult Re-offending
- Department of Justice Strategic Plan 2015-2019
- Department of Justice Multicultural Plan 2015-2018
- A strategy for supporting Aboriginal inmates to desist from re-offending, CSNSW (April 2014)
- Family matters: A strategy for service and program provision to children and families of inmates, CSNSW (May 2014)
- Recognising gender differences: A strategy for program and service provision to women inmates, CSNSW (May 2014)

5 Relevant NSW legislation

- Crimes (Administration of Sentences) Regulation 2014
- Bail Act 2013

6 Related policies, procedures and guidelines

Staff must be familiar with the Department of Justice (DJ) and CSNSW policies, procedures and guidelines that relate to their practice and employment. Most of these can be accessed through the Department's Directory of Policy, Procedures and Guidelines on the intranet and / or in EDRMS. These include (but are not limited to) the following:

6.1 Offender management

- CSNSW Custodial Operations Policy & Procedures (COPP)
- CSNSW Community Corrections Policy and Procedures Manual (especially Report Writing)
- CSNSW Offender Classification, Placement and Case Management Procedures Manual
- CSNSW Compendium of Offender Assessments 4th Edition (September 2016)
- Policy for Prioritising Services and Programs in Custody

6.2 Human resources

- CSNSW Human Resources policies and procedures directory
- DJ Human Resources policies and procedures
- DJ Work Health and Safety Management System Framework

6.3 Professional standards

- CSNSW Conflicts of Interest Policy
- CSNSW Contact with Offender Policy
- Department of Justice Code of Ethics and Conduct
- DJ Public Interest Disclosure Policy and Procedures

6.4 Communications and information technology services

- CSNSW Communications Policy and Procedures
- DJ Information Technology policies, procedures and guidelines
- DJ Records Management Policy

7 Definition of terms and abbreviations

Abbreviation	Definitions
AOD	Alcohol and Other Drugs
AODRRA Report	Information provided to the court as an Alcohol and Other Drug Residential Rehabilitation Assessment Report
CCO	Community Corrections Officer
Cluster MOSP	Cluster Manager of Services and Programs
CSNSW	Corrective Services New South Wales
EDRMS	Electronic Document Records Management System
OIMS	Offender Integrated Management System
OS&P	Offender Services and Programs
SAPO	Services and Programs Officer
SSAPO	Senior Services and Programs Officer

Note: All references to SAPO are to be interpreted as references to Services and Programs Officer / Alcohol and Other Drugs Officer / Welfare Officer

8 Procedures

When the District Court is considering an application for bail, the court may request an Alcohol and Other Drug Residential Rehabilitation Assessment Report (AODRRA Report) on the suitability for, and availability of a place, in a residential rehabilitation program.

CSNSW will not prepare AODRRA reports for the Local or Supreme Courts.

 If the Local or Supreme Courts request an AODRRA report, MOSP or delegate are to email the relevant RSM, indicating the Court, case number, inmate name, MIN, charges, AOD Report registration date and AOD Report expiry date using the table format below. The RSM will email these details to the Chief Magistrate's Office or Supreme Court Registrar, once per week.

Inmate Name	
MIN	
Case Number	
Charge	
Local Court	
Magistrate/Judge (if known)	
AOD Report Registration Date	
AOD Report Expiry Date	

Once the RSM has been advised of the AODRRA request from the Local Court the MOSP or delegate is required to discharge the AODRRA request from the Local Court in OIMS requests screen and insert the following comment for 'advice provided from the Local Court Chief Magistrates Office, Local Court AOD Assessment Reports are no longer required to be provided'.

Once the RSM has been advised of the AODRRA request from the Supreme Court the MOSP or delegate is required to discharge the AODRRA request from the Supreme Court in OIMS requests screen and insert the following comment for 'advice provided from the Supreme Court Registrar, Supreme Court AOD Assessment Reports are no longer required to be provided'

The role of OS&P staff is to facilitate the assessment of inmates by residential rehabilitation services so that those services may determine the inmate's suitability for, and possible placement into, their treatment programs. OS&P staff report to the court whether the inmate has consented to meeting with a residential rehabilitation service and, if so, whether contact occurred between the inmates and the residential rehabilitation service.

AODRRA Reports appear in the *Policy for Prioritising Services and Programs in Custody*, as a *Time-Dependent Priority;* they should be prioritised in accordance with their due date.

8.1 Receiving court report requests

The majority of AODRRA Report requests are received electronically from the court and listed on the *Legal Orders – Requests* screen on OIMS for each individual inmate. Requests for AODRRA Reports will appear as Type: OSP, Code: AOD.

A list of reports requested electronically can be viewed and printed from the Justice Intranet (refer to <u>Section 8.2</u> below). The Cluster MOSP is responsible for allocating and managing the completion of requested AODRRA Reports and should review the list of report requests daily. The Cluster MOSP may delegate these tasks to the SSAPO.

Ultimately, all requests from the court will be electronic. During the transition between paper and electronic requests, both types will be received by OS&P. Where a request has not been entered on the Offender Information Management System (OIMS), it may be entered by any CSNSW staff member:

- 1. Go to Legal Orders > Offender Legal Cases;
- 2. Under *Legal Cases*, identify the case number that is listed on the paper request, and click on it:
- 3. Under Court Events, identify the date on which the inmate went to court, and click on it;
- 4. Click on the *Requests* button;
- 5. You will be taken to the *Legal Orders* > *Requests screen*;
- 6. In a new line, enter the Type (OSP) and Code (AOD); and
- 7. Save.

A list of reports requested manually can be viewed and printed from the Justice Intranet (refer to Section 8.2 below).

8.2 Accessing a list of AODRRA report requests made by the courts

A list of AODRRA Report requests made by the courts is accessed through the link http://dcswebapp/OIMSIntranetPage/LSIRRequirementReports.aspx.

- 1. After accessing the link, the Cluster MOSP or delegate will enter their OIMS Username and Password and click *Go to LSIR Requirement Reports*;
- 2. The Cluster MOSP or delegate will click on *Court Ordered Requests for AOD Rehab Assessments and Psychology* (located under heading *OS&P Court Ordered Reports*), where the report is located for requests that have been electronically registered.
- 3. Additionally, the Cluster MOSP or delegate will click on *Manually Registered AOD Residential Rehab Reports* (located under heading *OS&P Court Ordered Reports*), where the report is located for requests that have been manually registered.

Instructions are also available at Annexure 4.

8.3 Determining if AODRRA report requests are reasonable

On receipt of the request, the Cluster MOSP or delegate checks to ensure the request is reasonable in terms of the time required to compile the report. There must be 5 weeks from the date of the court request to the date required. Where there is insufficient time, the AODRRA Report will not be provided.

If a court orders an AODRRA report for an inmate serving a Breach of Parole in custody, an AODRRA report will still be completed.

The timeframe of 5 weeks has been determined to consider both SAPO workload, as well as other time dependent priorities. The timeframe also allows for potentially extensive waiting periods for assessment by residential rehabilitation services.

Note that, in instances where an inmate has been moved between centres, the request will appear on the list for the new centre. In these cases, refer to the *010SP Fundamental Support* > *ADA Residential Rehabilitation Service Contact* module and take action as detailed in <u>Section</u> 8.14.

8.4 Action when AODRRA reports will not be provided

AODRRA Reports will not be provided because the request is either:

- not reasonable, or
- · no consent is obtained, or
- the inmate is deceased, or
- the inmate has absconded, or
- has been ordered by the Local or Supreme Court as outlined in section 8, the Cluster MOSP or delegate must:
- 1. Prepare a report for the court through OIMS. Refer to <u>Annexure 4</u> for instructions on how to generate the report (a copy of the document is at <u>Annexure 1</u>);

- Email the letter to the requesting court. A link to a list of all court email addresses is available on the Justice Intranet at Corrective Services > Community Corrections > Court email addresses;
- 3. Record this action in the "Comment" section of the *Legal Orders Requests* page on OIMS;
- 4. Record this action in an OIMS case note; and
- 5. Discharge the request. For more information about how to do this, refer to Annexure 4.

8.5 Allocating AODRRA report requests

When the Cluster MOSP or delegate decides that the AODRRA Report request is reasonable and will be provided, they must:

- Allocate the request to a SAPO with due regard to workloads and program delivery commitments;
- 2. Advise the SAPO by email; and
- 3. Record this action in the "Comment" section of the *Legal Orders Requests* page on OIMS.

8.6 Time frames

AODRRA Report requests must be allocated to a SAPO within one working day of receipt of the request.

The SAPO must conduct the initial interview and have made contact with the residential rehabilitation service/s, where required, within 5 working days of the allocation of the AODRRA Report request, unless otherwise agreed with the Cluster MOSP or delegate.

Every effort must be made to complete all telephone assessments with residential rehabilitation services by two weeks prior to the report due date.

The AODRRA Report must be completed and forwarded to the Cluster MOSP or delegate one week prior to the report due date.

The AODRRA Report must be submitted to the requesting court by the due date on the request. The only exception to this is in the instance that an additional report (i.e. a Pre-Sentence Report) has been requested by the court, on which occasion the AODRRA Report must be submitted to the requesting court **one week prior** to the due date on the request.

8.7 Initial interview with inmate

The purpose of this interview is to:

- 1. Broadly determine eligibility for a residential rehabilitation assessment based on the inmate's attitude and motivation towards participating; and
- Assist in identifying suitable services to contact for assessment based on the eligibility
 criteria of those services. Note that most services will not consider inmates with a history
 of sex-offending or serious violence or who currently have significant mental health
 issues. These limitations should be discussed with the inmate at this initial interview.

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Once eligibility to assess has been established, it is the task of the residential rehabilitation service, not the SAPO, to assess level of use, motivation to attend and final suitability for the service.

If the inmate is considered ineligible for assessment, the reasons for this decision will form the basis of the AODRRA Report.

The SAPO will record the initial interview under 01OSP Fundamental Support > ADA Residential Rehabilitation Service Contact module.

8.8 Obtaining consent

If considered suitable for assessment, the SAPO will:

- Obtain written consent from the inmate for CSNSW to provide information to the residential rehabilitation service/s. A template is located on the Justice Intranet at Divisions > Corrective Services NSW > Offender Management and Programs > Offender Services and Programs > OS&P Forms & Templates > Consent to release information – AOD rehabilitation (a copy of the form is at <u>Annexure 2</u>);
- 2. Save the completed consent to the inmate's EDRMS case file using the file name AODRRA Report Consent Form court date [DD/MM/YYYY] 0000MIN SURNAME, First Name DOB [DD/MM/YYYY]. For more information about how to do this, refer to the relevant courselettes on the Justice Intranet at Courselettes; and
- 3. Record this action under 01OSP Fundamental Support > ADA Residential Rehabilitation Service Contact module, including the EDRMS reference in the comments field.

8.9 Legal Aid NSW contact with residential rehabilitation services

The responsibility for diversion to a residential rehabilitation facility rests with the solicitor. The solicitors are able to contact the residential rehabilitation services directly.

- 1. The solicitors will, in the first instance, use the Just Connect system to facilitate the telephone call, with the inmate, to the residential rehabilitation facility.
- 2. Where the solicitor arranges for a residential rehabilitation facility to assess the inmate and the Just Connect is not available, CSNSW would facilitate that telephone call with the inmate to the residential rehabilitation facility.

Note: The Solicitor is to contact the MOSP at the centre where the inmate is housed to advise of the date, time and rehabilitation facility contact details.

The SAPO is able to facilitate a phone call under these circumstances.

The SAPO will record the phone assessment call under 01OSP Fundamental Support > ADA Residential Rehabilitation Service Contact module

8.10 SAPO Contact with residential rehabilitation services

A list or residential rehabilitation services which are currently accepting referrals is located at EDRMS D16/729625. Residential rehabilitation services can also be identified through a search on HSNet at www.hsnet.nsw.gov.au or by calling the Alcohol and Drug Information Service (ADIS) on 02 9361 8000 or 1800 422 599 if necessary.

The SAPO will:

- 1. Contact up to three residential rehabilitation service/s to arrange for the inmate to participate in an assessment;
- 2. Facilitate the assessment process e.g. arrange phone calls and provide information as per consent;
- 3. Arrange for the outcome of the assessment to be sent to the SAPO in writing to attach to the AODRRA Report. The written advice must specify if the inmate was found suitable or not, the proposed date of commencement of treatment, admission arrangements and the status of the waiting list where applicable. Email or facsimile confirmations are acceptable but some form of written confirmation is required to protect against miscommunication. Note: if no written confirmation is received before the AODRRA Report is due, the verbal confirmation should be included in the document with an explanation that no written confirmation was received;
- 4. Advise the inmate of assessment outcomes; and
- 5. Record all action under 01OSP Fundamental Support > ADA Residential Rehabilitation Service Contact module, including details of appointments made in advance and contact names and numbers.

Note that it is particularly important to record all action and details as the inmate may be transferred to another centre during this process.

Contact with up to three residential rehabilitation services may be organised by the SAPO. However, once an inmate has been assessed as suitable and offered a place in a residential rehabilitation service, there is no requirement to continue with this process and no further referrals are required. Note that this is still the case even if a bed is not available at the time of the court appearance for which the AODRRA Report has been requested.

If the residential rehabilitation services do not have availability or an inmate is found unsuitable by three residential rehabilitation services, there is no requirement for the SAPO to continue with this process. No further referrals are to take place and the AODRRA Report will be completed to advise the court of this outcome.

The purpose of this report is to advise the court on availability and suitability options, it is not to obtain a placement for an inmate.

Should the residential rehabilitation service not be able to assess the inmate before the prescribed court date, the responsibility for pursuing the assessment falls to the inmate and/or his/her legal team. This should be reflected in the AODRRA Report. Should the court make a decision to adjourn for a further period of time to facilitate the information being gathered, a new request from the court for the compilation of this information will need to be made.

8.11 Additional information required by residential rehabilitation service

The residential rehabilitation service may require additional information to complete their assessment. The inmate or the inmate's solicitor should assist with the provision of this information where possible.

Note that an inmate can only give consent for information which belongs to the inmate to be forwarded to the residential rehabilitation service e.g. Medicare number. Documents such as

criminal history and police facts cannot be sent to the residential rehabilitation services by any CSNSW staff. If residential rehabilitation services require such information, they can be advised to contact the inmate's legal representative.

8.12 Completing the AODRRA report

The SAPO will:

- Complete the AODRRA Report, generating it through OIMS. Refer to <u>Annexure 5</u> for instructions on how to generate the document (a copy of the document is at <u>Annexure 3</u>);
- 2. Forward the completed AODRRA Report with attachments (written responses from residential rehabilitation services) to the Cluster MOSP or delegate for review; and
- 3. Record all action under 01OSP Fundamental Support > ADA Residential Rehabilitation Service Contact module.

8.13 Reviewing and approving the AODRRA report

The Cluster MOSP or delegate will:

- 1. Review the AODRRA Report for accuracy against information recorded on OIMS;
- 2. Check appropriateness of language and format; and
- 3. Approve the report or advise the SAPO of any changes that are required.

The SAPO will:

- 1. Make any changes required;
- 2. Print and sign the AODRRA Report;
- 3. Scan and email the report and all attachments to the Cluster MOSP or delegate for approval; and
- 4. Record all action under 01OSP Fundamental Support > ADA Residential Rehabilitation Service Contact module.

The Cluster MOSP or delegate will:

- 1. Print and sign the completed AODRRA Report; and
- 2. Scan and email the report back to the SAPO for submission to the court.

8.14 Submitting the AODRRA report

The SAPO will:

- Submit the AODRRA Report and attachments to the requesting court via email with a copy to the Cluster MOSP or delegate. A link to a list of all court email addresses is available on the Justice Intranet at Corrective Services > Community Corrections > Court email addresses;
- 2. Record this action under 01OSP Fundamental Support > ADA Residential Rehabilitation Service Contact module; and

3. Record this action in an OIMS case note.

On receipt of the email, the Cluster MOSP or delegate will discharge the request. For more information about how to do this, refer to Annexure 4.

8.15 Action when an inmate is moved

When an inmate is moved between correctional centres during the AODRRA Report process, the Cluster MOSP or delegate will review the progress to date and the following will generally apply:

- If the request has been allocated but no action has been taken (i.e. the inmate is moved within five days), the request will become the responsibility of the centre in which the inmate is now located;
- If the initial interview has taken place and the inmate is considered ineligible for assessment, the request will remain the responsibility of the SAPO to whom it was originally allocated;
- 3. If assessment interviews with residential rehabilitation services have been scheduled but have not yet taken place, the request will become the responsibility of the centre in which the inmate is now located as these telephone calls will need to be facilitated at that location:
- 4. If some interviews with residential rehabilitation services have taken place but are not completed, and the inmate is moved, then the original SAPO must enter the basic information into the document, which is then completed by the SAPO at the new location;
- 5. If all assessment interviews with residential rehabilitation services have occurred, the request will remain the responsibility of the SAPO to whom it was originally allocated. Note: all assessments should be completed two weeks prior to the report due date.

To assist with reviewing the progress of a request, a search can be made on the *ADA Residential Rehabilitation Service Contact* module:

- 1. Go to the *Offender Programs and Evaluations* screen on OIMS and enter the MIN for the inmate;
- 2. Click on the 010SP Fundamental Support line then click on the Appointments tab;
- 3. Click on an appointment line and hit F11 key to clear all fields;
- 4. Use drop down boxes to select Phase 01OSP Fundamental Support and Module ADA Residential Rehabilitation Service Contact;
- 5. Hit Shift and F11 keys together to display only entries for this module.

Nothing in the points above precludes the Cluster MOSP or delegate from allocating work on a case by case basis according to the needs of the cluster or inmate.

If the AODRRA Report is re-allocated as above, the Cluster MOSP or delegate will amend the comment in the *Legal Orders – Requests* page on OIMS.

8.16 Residential rehabilitation services requiring ongoing telephone contact

Some residential rehabilitation services require regular telephone contact with clients on their waiting list. Maintaining contact is the responsibility of the inmate who should arrange to have the number added to the Offender Telephone System as a Personal Contact. SAPOs will only be expected to provide such calls where a *00REF*: Support Services referral has been received and operational requirements allow or where exceptional circumstances have been identified. Where such calls are facilitated they will be recorded under *01OSP Fundamental Support* > ADA Residential Rehabilitation Service Contact module.

8.17 Action when no bed is available

On occasion, an inmate is assessed as suitable for admission to a residential rehabilitation service but no bed is available at the time of their court appearance. In these cases, the inmate remains in custody until a bed becomes available. It is the responsibility of the inmate's legal representative to maintain contact with the residential rehabilitation provider so as to advise the court when a bed becomes available. The SAPO will include this information in the AODRRA Report and advise the inmate. The inmate should be encouraged to ensure their legal representative is aware of this requirement.

9 Annexures

9.1 Annexure 1 - Alcohol and Other Drug Residential Rehabilitation Assessment Report will not be provided

		SOVERNMENT Justice Corrective Services
	(Correctional Centre:
	,	Address:
	_	
	I	Date:
Name:	< <inmat< td=""><td>E NAME>></td></inmat<>	E NAME>>
Date of birth:	< <dob>></dob>	•
MIN:	< <min>></min>	
Court:	< <cour< td=""><td>Γ>></td></cour<>	Γ>>
Court date:	< <cour< td=""><td>T DATE>></td></cour<>	T DATE>>
Rehabilitation As On this occasion Report will not be required. A perio compile the infor Kind regards Name:	sessment , an Alcoho e provided d of at leas mation.	Intractive request for an Alcohol and Other Drug Residential Report for the above-named inmate. If and Other Drug Residential Rehabilitation Assessment because insufficient time is available to complete the work to the second
_	Cluster	· · · · · · · · · · · · · · · · · · ·
·	0140101	

9.2 Annexure 2 - Consent to Release Information - AOD Residential Rehabilitation



CONSENT TO RELEASE INFORMATION

1	[name of inmate]
MIN	
authorise the exchange of informati	on between Corrective Services NSW and [name of
residential rehabilitation service].	
	nation required to facilitate an assessment of my on into the residential rehabilitation service.
I understand that this information m	ay include personal documentation.
This authority is valid from/	/ to/
-	n explained to me and I understand that information of an assessment for entry into a residential nity.
Signature of inmate	Signature of witness
Date:	Name:
	Position:
	Correctional Centre:
	Phone Number:
	Date:

9.3 Annexure 3 - Alcohol and other drug Residential Rehabilitation Assessment Report



Name:	< <inmate_name>></inmate_name>
Date of birth:	< <dob>></dob>
MIN: < <min>></min>	
Court:	< <court_location>></court_location>
Court date:	< <court_date>></court_date>
 Interview/s w Contact with Corrective Se COURT REQUE The Court has re Assessment Rep INITIAL CONTA An initial interview and as a result or residential rehab 	residential rehabilitation services ervices NSW records
An initial interview and as a result of criteria for residence required) The inmate service The inmate residentia The inmate by the available of the available of the contact with assessment)	w with took place on/ f that interview, it was determined that the inmate does not meet the ntial rehabilitation assessment for the following reasons: (add or delete as e has stated he/she does not wish to attend a residential rehabilitation e has specific needs that cannot be accommodated by the available rehabilitation services e has a criminal history that precludes him/her from being accepted allable residential rehabilitation service TH RESIDENTIAL REHABILITATION SERVICE (delete if unsuitable for
[insert name of s	abilitation contact was facilitated with [insert name of service worker] of ervice] on/ with the outcome being, [detail outcome bed available, not suitable, no places available but on waiting list, no

advice yet received as to suitability]. Written advice is attached.

Repeat if more than one assessment was facilitated.

ADDITIONAL INFORMATION

• [Include information that needs to be highlighted to the court e.g. requirement for inmate or legal representative to remain in contact with the residential rehabilitation service or inmate preference if suitable for more than one service].

Should the residential rehabilitation service not be able to assess the inmate prior to the prescribed Court date, the responsibility for pursuing the assessment/s falls to the inmate and/or his/her legal team. However, should the Court make a decision to adjourn these matters for a further period of time to facilitate the information being gathered, a new request from the Court for the compilation of this information will need to be made.

Name:
Services and Programs Officer
Location:
Date:
Name:
Manager Offender Services and Programs
Location:
Date:

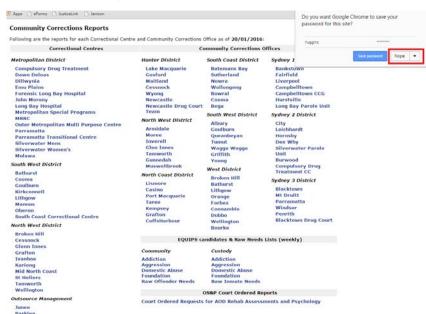
9.4 Annexure 4 – Cluster MOSP Instructions - Policy for ProcessingAOD Residential Rehabilitation Assessment Report

Allocating Alcohol and Other Drug Residential Rehabilitation Assessment Reports – for Cluster MOSPs or their delegate

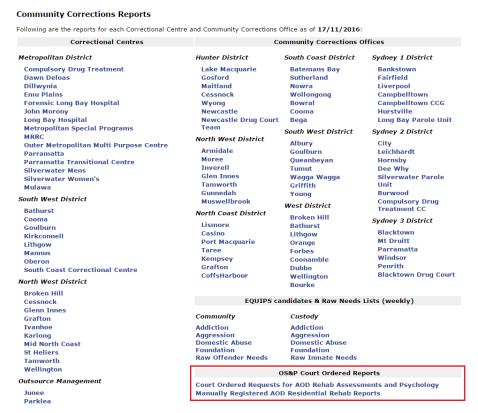
- 1. Go to http://dcswebapp/OIMSIntranetPage/LSIRRequirementReports.aspx.
- 2. Enter your <u>OIMS username</u> and <u>OIMS password</u> and click on *Go to LSIR Requirement Reports*.

Wel	come to the OIMS Intranet Page Please you are required to login.
Username:	
Password:	
	Go to LSIR Requirement Reports
	Close Form

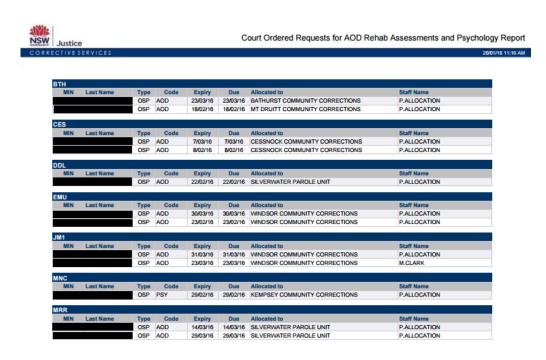
3. Select Nope.



4. Click on Court Ordered Requests for AOD Rehab Assessments and Psychology or Manually Registered AOD Residential Rehab Reports (located under heading OS&P Court Ordered Reports).

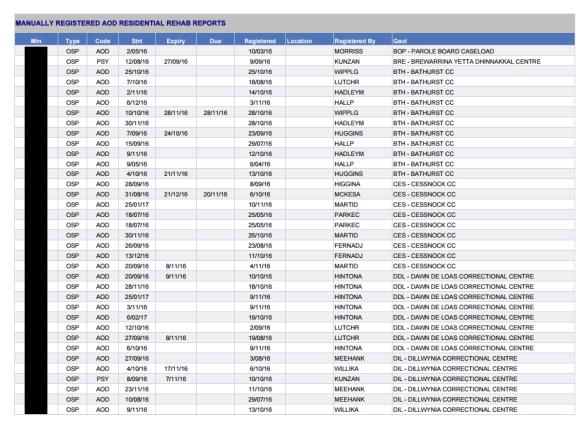


5. A report will be generated which will state the Court Ordered AOD Residential Rehabilitation Assessments for your correctional centre:

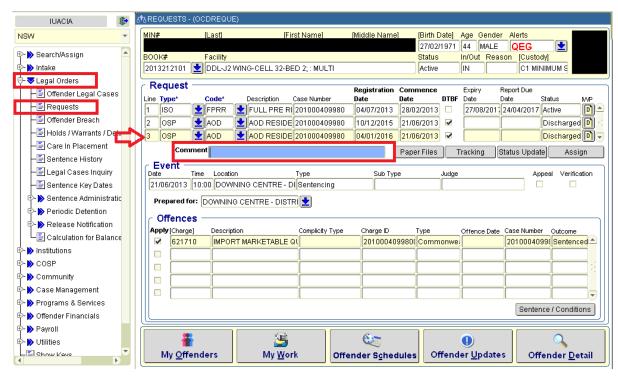


Or the Manually Registered AOD Residential Rehab Report for your correctional centre:

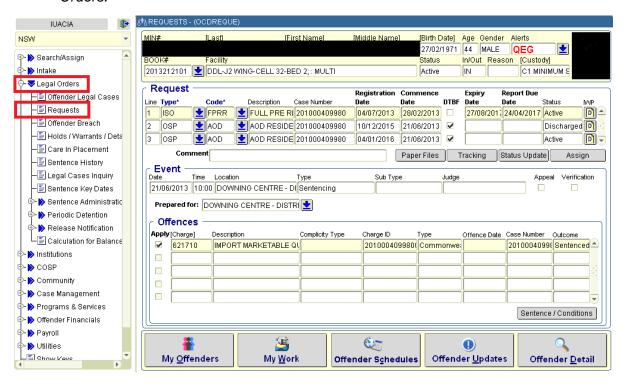




6. Allocate each request to a SAPO at your correctional centre and inform them of such by email. Record this action in the *Comment* section of the *Requests* screen, which is located within *Legal Orders*. Identify the request line which has the Court Ordered AOD Residential Rehab Assessment and record the comment.

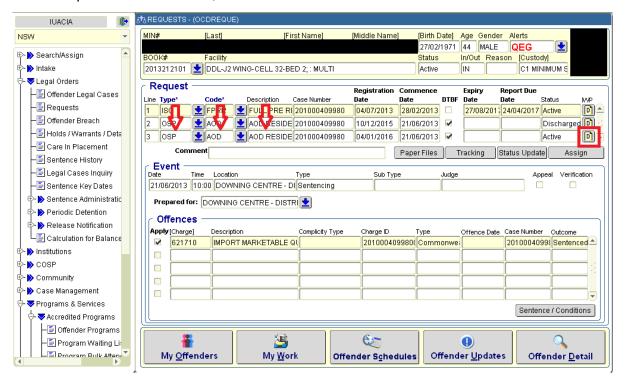


- 7. Once the SAPO has completed the Court Ordered AOD Residential Rehabilitation Assessment Report, the SAPO will send an email to the Cluster MOSP or delegate informing them that the request has been completed. The Cluster MOSP or delegate will access the completed request via OIMS to vet.
- 8. To access the document, select the *Requests* screen, which is located within *Legal Orders*.

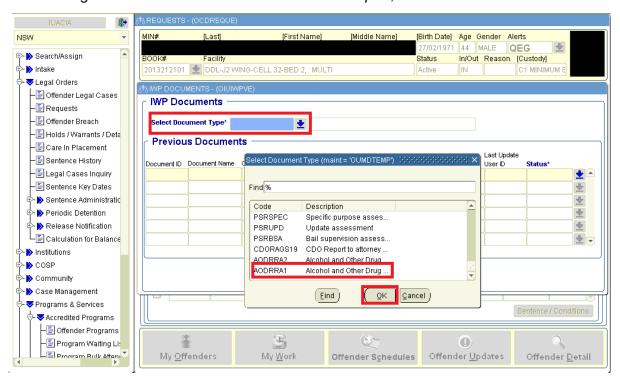


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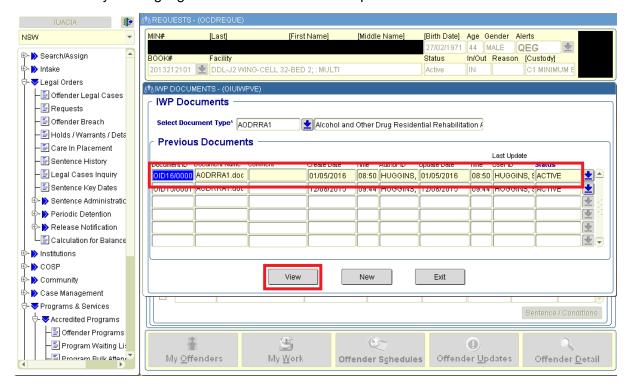
9. Identify the request line which has a Court Ordered AOD Residential Rehab Assessment. The line will be identified as OSP in the *Type* column, AOD in the *Code* column and AOD Residential Rehab Assessment in the *Description* column. Once the request line is identified, click on the document icon.



10. Click on Select Document Type, and from the dropdown menu, select Alcohol and Other Drug Residential Rehabilitation Assessment Report, Code AODRRA1. Click OK.



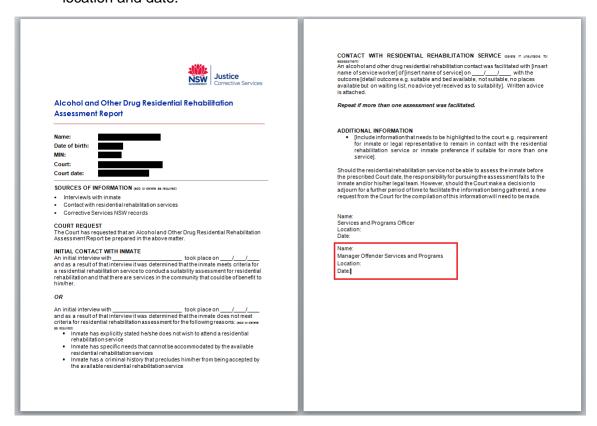
11. Identify and highlight the line for the correct report and click View.



12. Click on Live Edit.



13. The Cluster MOSP or delegate will vet the document and then enter their name, location and date.

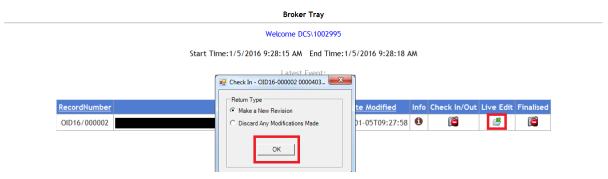


- 14. Click on the *Save* icon in the top left hand corner of the screen and then close by clicking on the *X* in the top left hand corner of the screen.
- 15. Click on Live Edit.

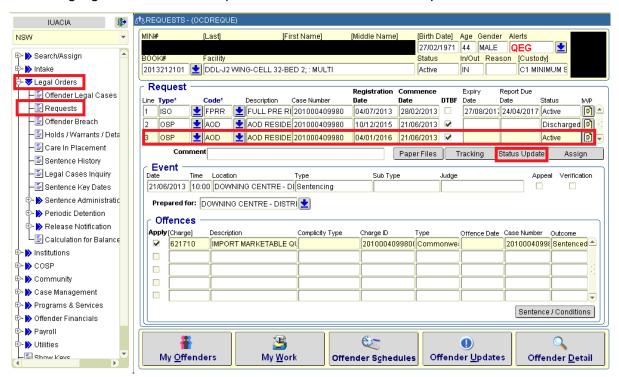


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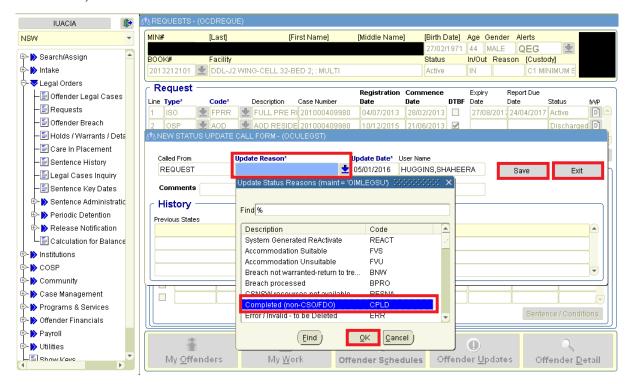
16. Click *OK* and then click on the *X* in the top left hand corner of the screen to close the page.



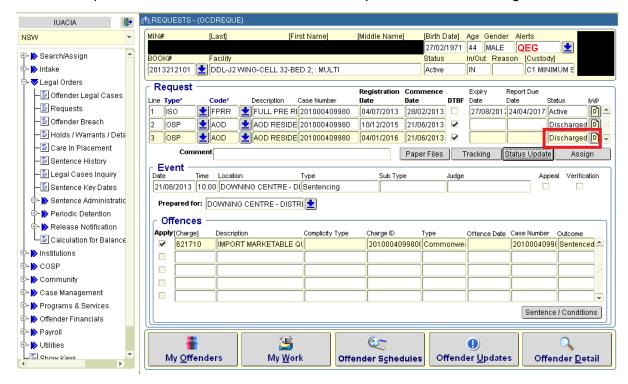
- 17. The Cluster MOSP or delegate will then send an email to the SAPO stating that the document has been vetted.
- 18. Upon making the required amendments at the request of the Cluster MOSP or delegate, the SAPO will print the completed Court Ordered AOD Residential Rehabilitation Assessment Report and email it to the <u>court</u> by the due date.
- 19. Once the Court Ordered AOD Residential Rehabilitation Assessment Report has been received by the court, the Cluster MOSP or delegate must discharge the request by going to *Legal Orders* and selecting *Requests*. The Cluster MOSP or delegate must highlight the line of the request and then click on *Status Update*.



20. Select the drop down menu on *Update Reason*, select *Completed (non-CSO/FDO)*, click *OK*, click *Save* and then click *Exit*.



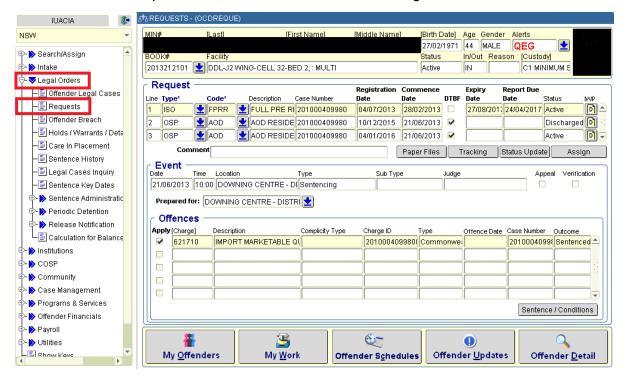
21. The Requests screen will now indicate that the request has been discharged.



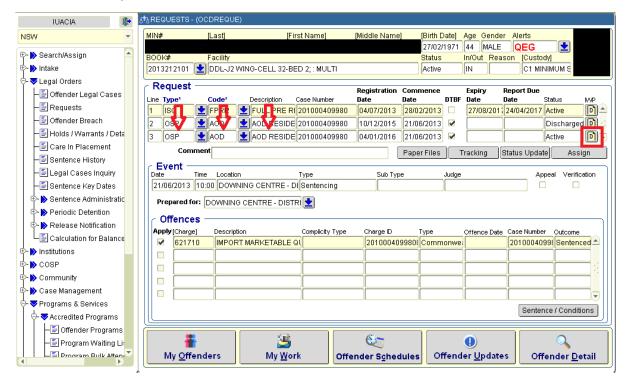
If there is insufficient time to complete the Court Ordered AOD Residential Rehabilitation Assessment Report OR the inmate refuses to provide consent – for Cluster MOSPs or delegate

If there is insufficient time to complete the Court Ordered AOD Residential Rehabilitation Assessment Report or the inmate refuses to provide consent, the Cluster MOSP or delegate must complete the *Alcohol and Other Drug Residential Rehabilitation Assessment Report will not be provided* report (Code AODRRA2). To do this,

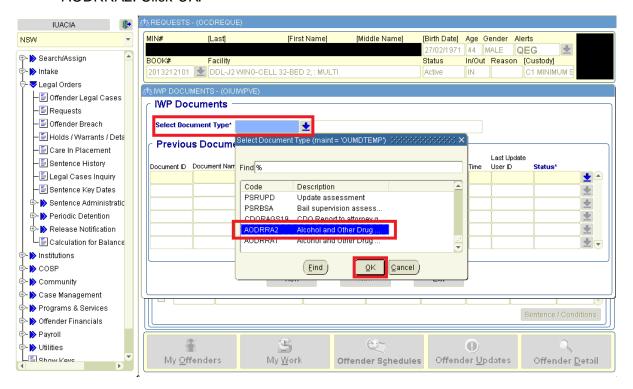
1. Select the Requests screen, which is located within Legal Orders.



 Identify the request line which has a Court Ordered Rehab Assessments for AOD. The line will be identified as OSP in the *Type* column, AOD in the *Code* column and AOD Residential Rehab Assessment in the *Description* column. Once the request line is identified, click on the document icon.

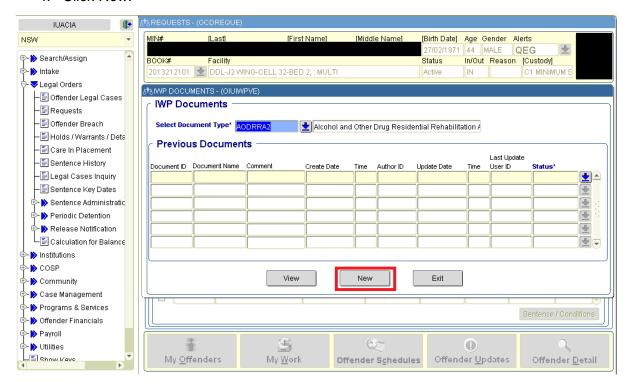


3. Click on Select Document Type, and from the dropdown menu, select Alcohol and Other Drug Residential Rehabilitation Assessment Report will not be provided, Code AODRRA2. Click OK.

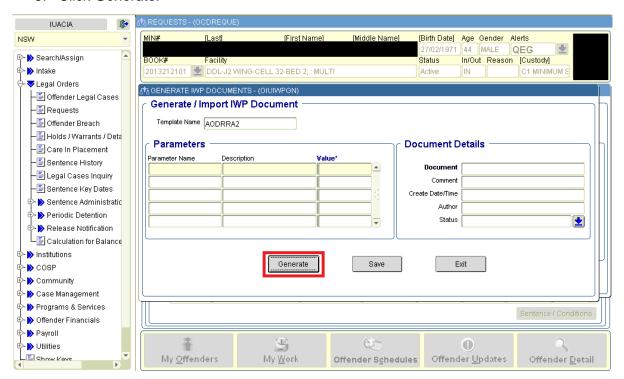


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4. Click New.



5. Click Generate.

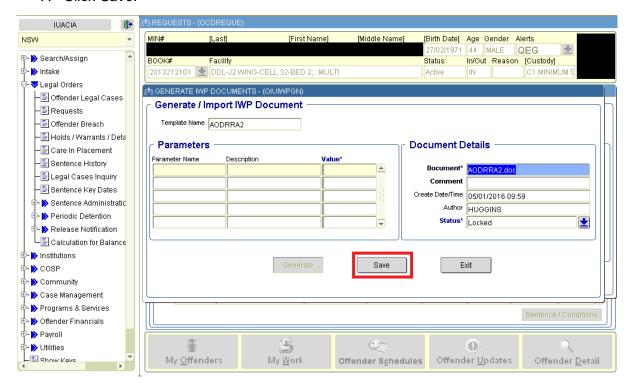


6. The following document will be generated. Close the document by clicking on the *X* in the top right corner of the screen.

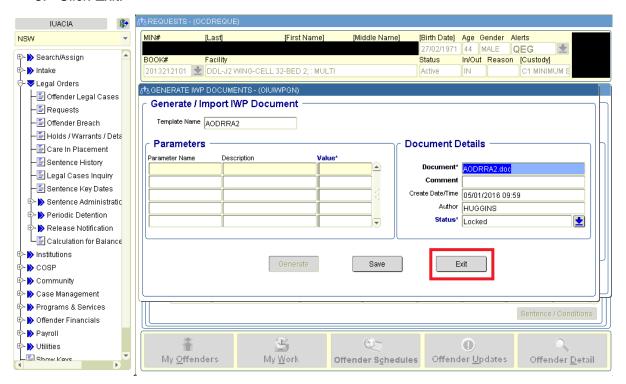


Alcohol and Other Drug Residential Rehabilitation Assessment Report will not be provided		
	Correctional Centre:	
	Date:	
Name: Date of birth: MIN: Court: Court date:		
CSNSW has received Rehabilitation Assess	a court request for an Alcohol and Other Drug Residential ment Report for the above-named inmate.	
Report will not be pro-	Alcohol and Other Drug Residential Rehabilitation Assessment vided because insufficient time is available to complete the od of at least 5 weeks is considered a reasonable length of time ation.	
Kind regards		
Name: Cluster Manager, Offe	ender Services & Programs ter	

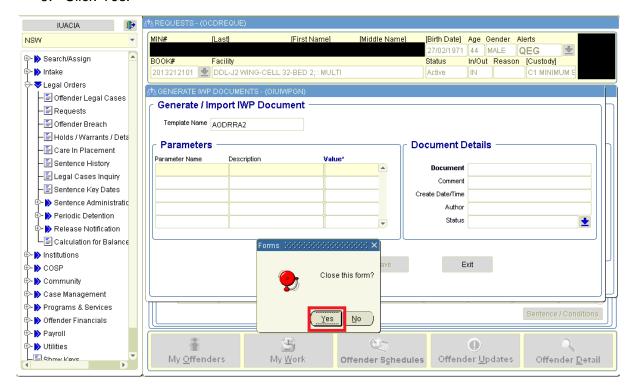
7. Click Save.



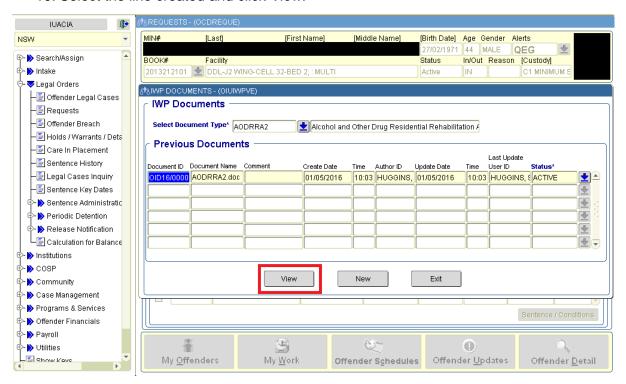
8. Click Exit.



9. Click Yes.



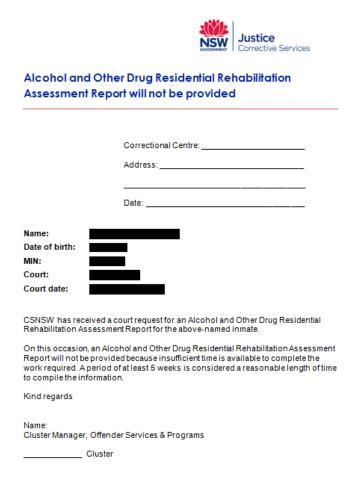
10. Select the line created and click View.



11. The following screen will appear. Click on Live Edit.



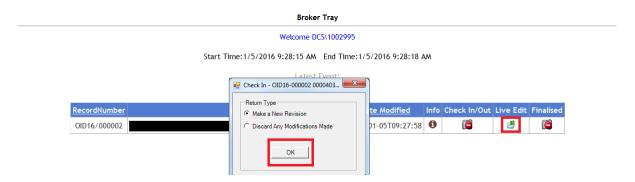
12. The **Alcohol and Other Drug Residential Rehabilitation Assessment Report will not be provided** report will appear. Update the document with information, removing and/or adding information as required. Once completed, click on the *Save* icon in the top left hand corner of the screen and then close by clicking on the *X* in the top left hand corner of the screen.



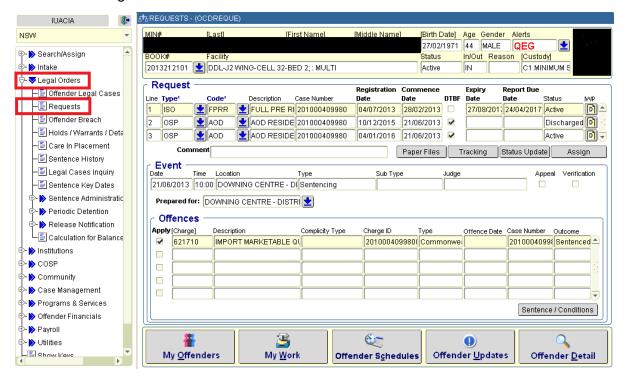
13. Click on Live Edit.



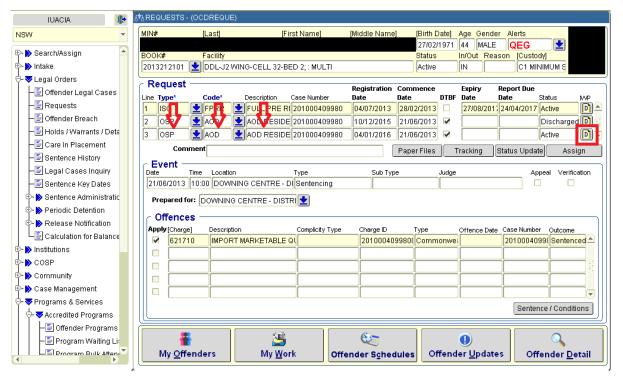
14. Click *OK* and then click on the *X* in the top left hand corner of the screen to close the page.



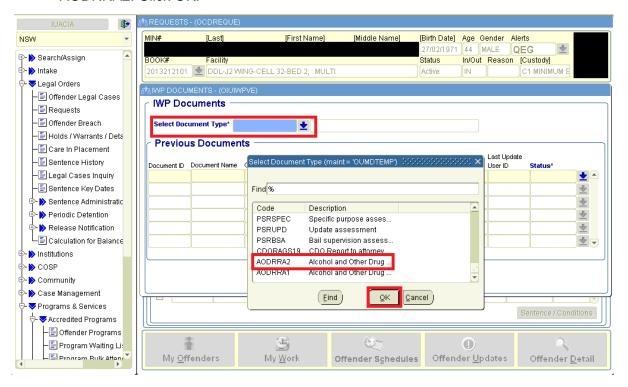
15. To return to the document at any time, select the *Requests* screen, which is located within *Legal Orders*.



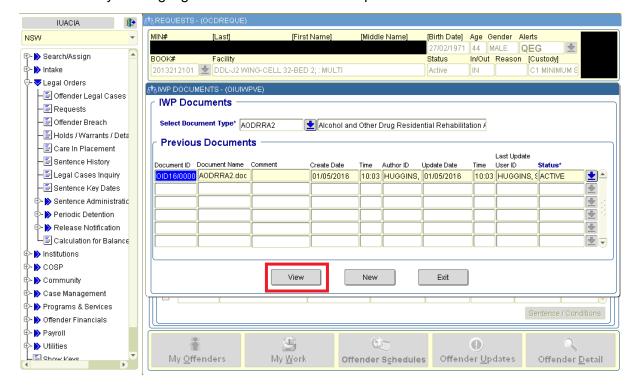
16. Identify the request line which has a Court Ordered Rehab Assessments for AOD. The line will be identified as **OSP** in the *Type* column, **AOD** in the *Code* column and **AOD Residential Rehab Assessment** in the *Description* column. Once the request line is identified, click on the document icon.



17. Click on Select Document Type, and from the dropdown menu, select Alcohol and Other Drug Residential Rehabilitation Assessment Report will not be provided, Code AODRRA2. Click OK.



18. Identify and highlight the line for the correct report and click View.



19. Click on Live Edit.



20. Once you have completed your updates, click on the *Save* icon in the top left hand corner of the screen and then close by clicking on the *X* in the top left hand corner of the screen.



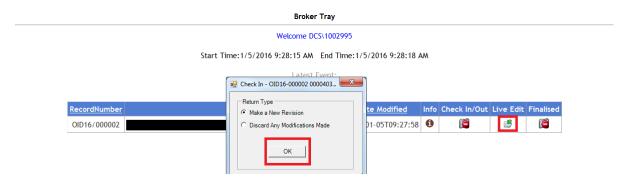
Alcohol and Other Drug Residential Rehabilitation Assessment Report will not be provided

	Correctional Centre:
	Address:
	Date:
Name:	
Date of birth:	
MIN:	
Court:	
Court date:	
	ourt request for an Alcohol and Other Drug Residential nt Report for the above-named inmate.
Report will not be provide	hol and Other Drug Residential Rehabilitation Assessment of because insufficient time is available to complete the fat least 5 weeks is considered a reasonable length of time n.
Kind regards	
Name: Cluster Manager, Offende	er Services & Programs
Cluster	

21. Click on Live Edit.



22. Click *OK* and then click on the *X* in the top left hand corner of the screen to close the page.



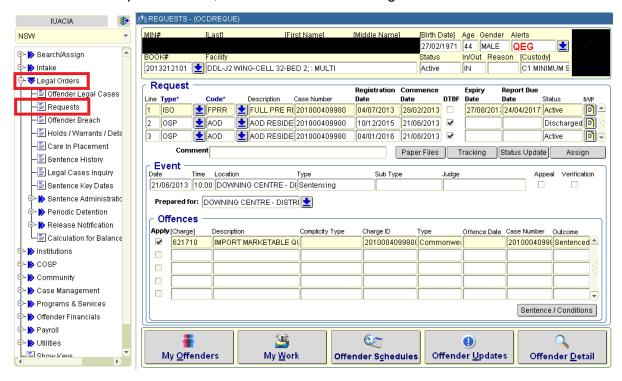
23. Once the document has been completed, click Finalised.



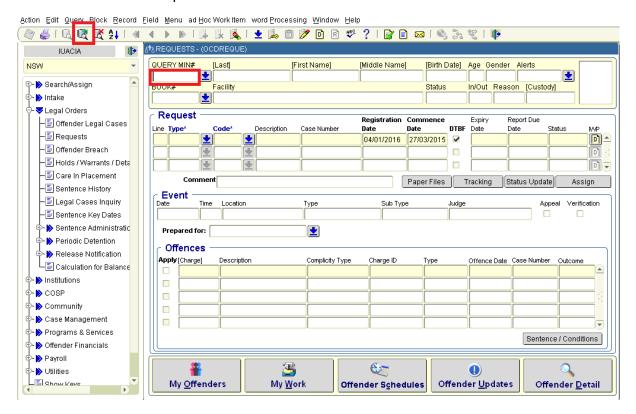
9.5 Annexure 5 - SAPO Instructions - Policy for Processing AOD Residential Rehabilitation Assessment Report

Generating Alcohol and Other Drug Residential Rehabilitation Assessment Report

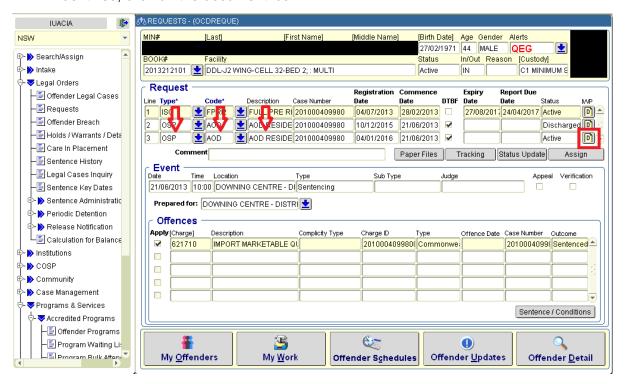
1. Select the Requests screen, which is located within Legal Orders.



2. Enter MIN and then press search icon

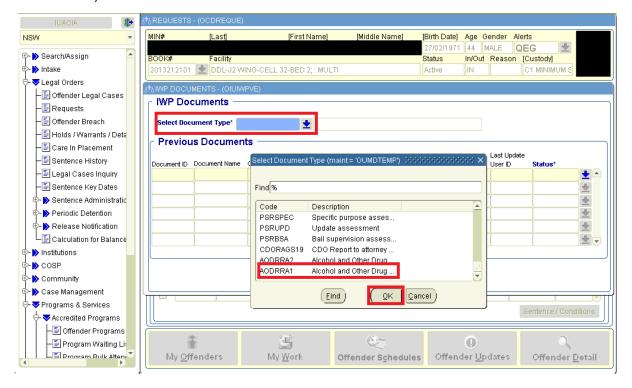


 Identify the request line which has a Court Ordered Rehab Assessments for AOD. The line will be identified as OSP in the *Type* column, AOD in the *Code* column and AOD Residential Rehab Assessment in the *Description* column. Once the request line is identified, click on the document icon.

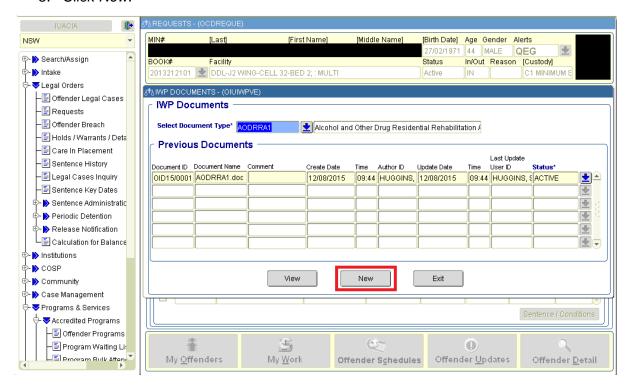


4. Click on Select *Document Type*, and from the dropdown menu, select *Alcohol and Other Drug Residential Rehabilitation Assessment Report*, Code AODRRA1. Click OK.

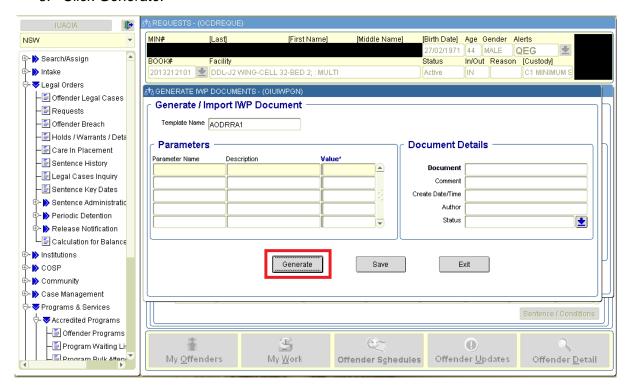
(Code AODRRA2 provides an option of *Alcohol and Other Drug Residential Rehabilitation Assessment Report will not be provided.* It is to be used <u>only by Cluster MOSPs</u> in order to inform the court that a report will not be provided due to insufficient time.)



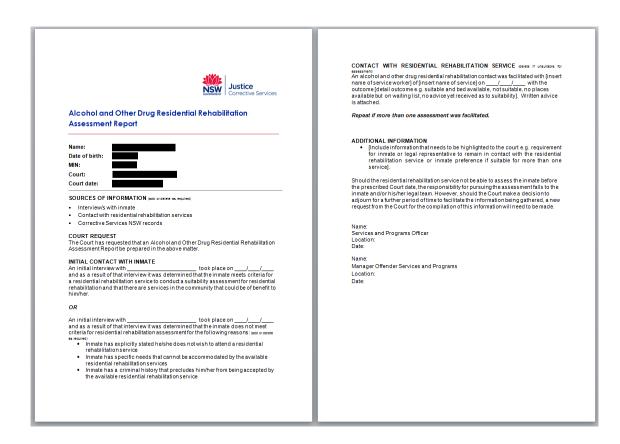
5. Click New.



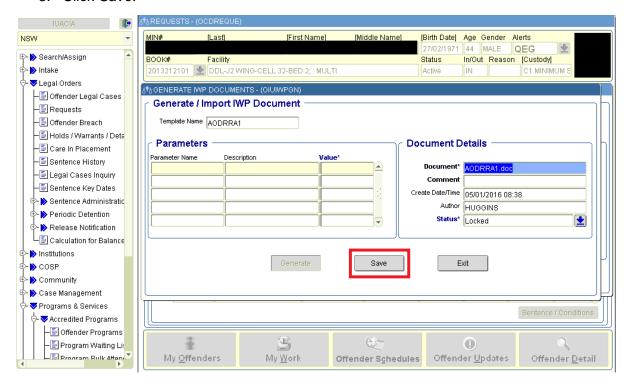
6. Click Generate.



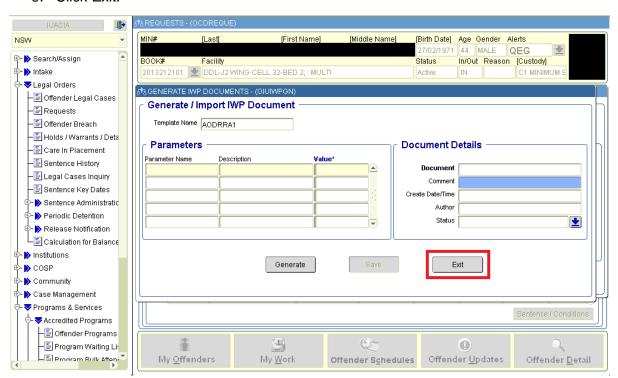
7. The following Word document will be generated and opened. Close the document by clicking on the *X* in the top right corner of the screen.



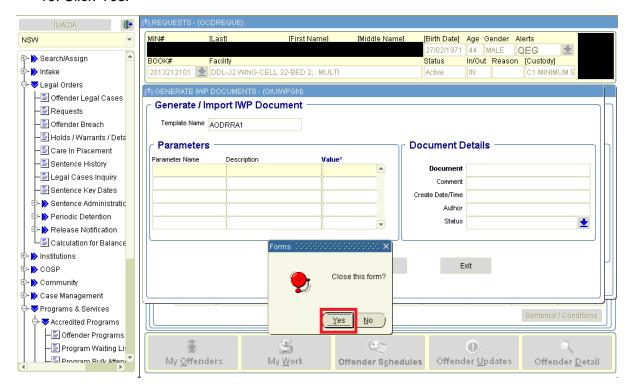
8. Click Save.



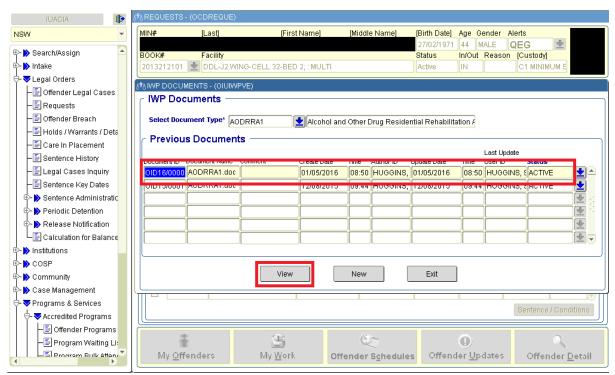
9. Click Exit.



10. Click Yes.



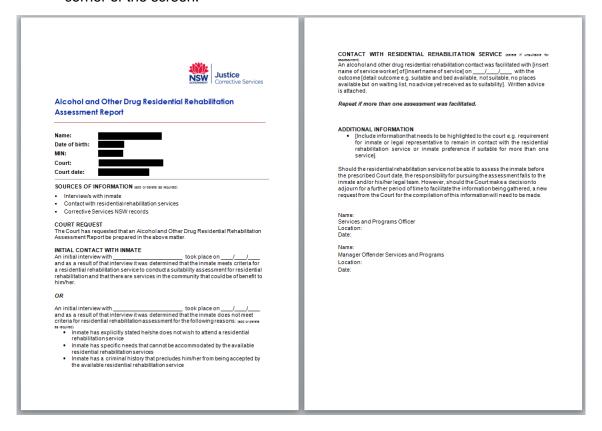
11. Identify and highlight the line for the correct report and click View.



12. The following screen will appear. Click on Live Edit.



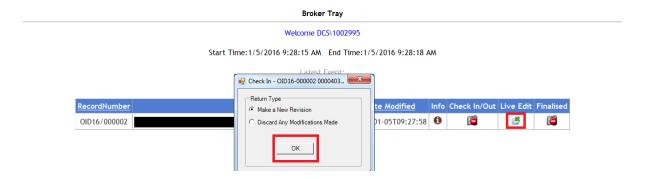
13. The following document will appear. Update the document with information, removing and/or adding information as required. Once completed, click on the *Save* icon in the top left hand corner of the screen and then close by clicking on the *X* in the top left hand corner of the screen.



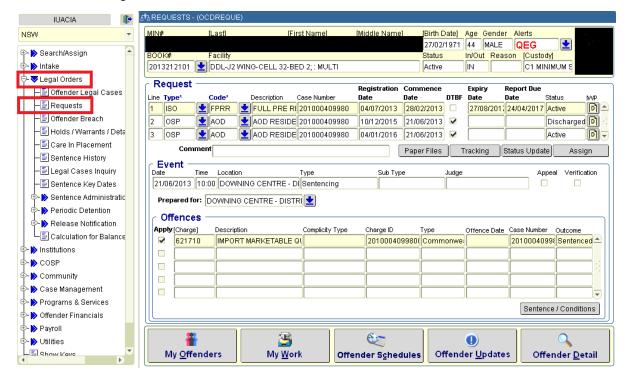
14. Click on Live Edit.



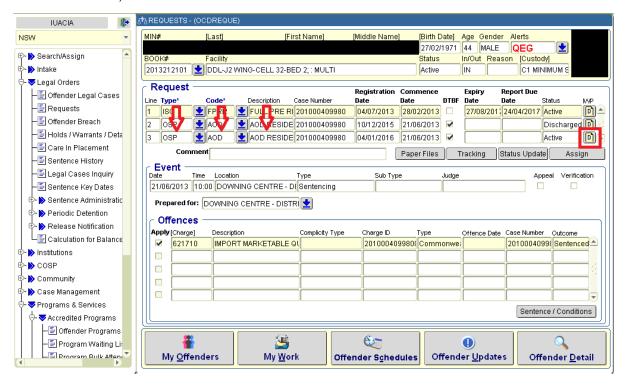
15. Click *OK* and then click on the *X* in the top left hand corner of the screen to close the page.



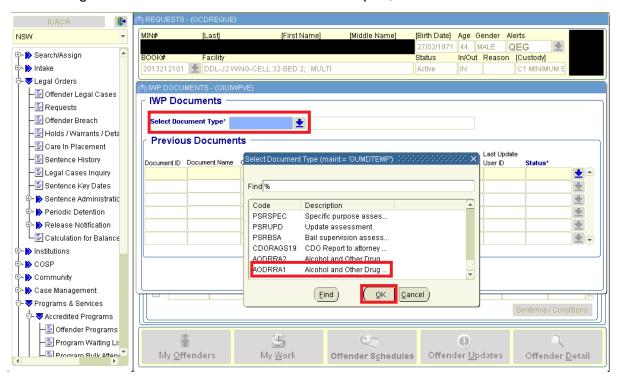
16. To return to your document at any time, select the *Requests* screen, which is located within *Legal Orders*.



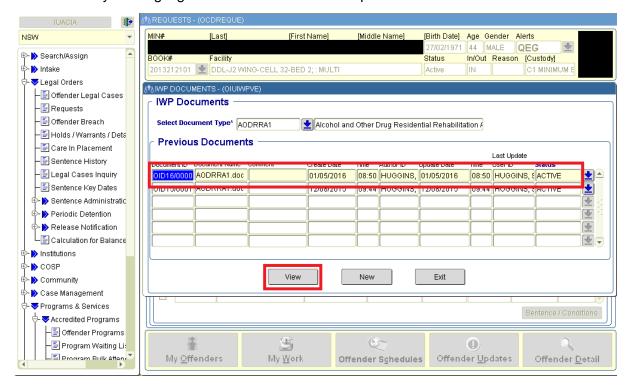
17. Identify the request line which has a *Court Ordered Rehab Assessments for AOD*. The line will be identified as **OSP** in the *Type* column, **AOD** in the *Code* column and **AOD Residential Rehab Assessment** in the *Description* column. Once the request line is identified, click on the document icon.



18. Click on Select Document Type, and from the dropdown menu, select Alcohol and Other Drug Residential Rehabilitation Assessment Report, Code AODRRA1. Click OK.



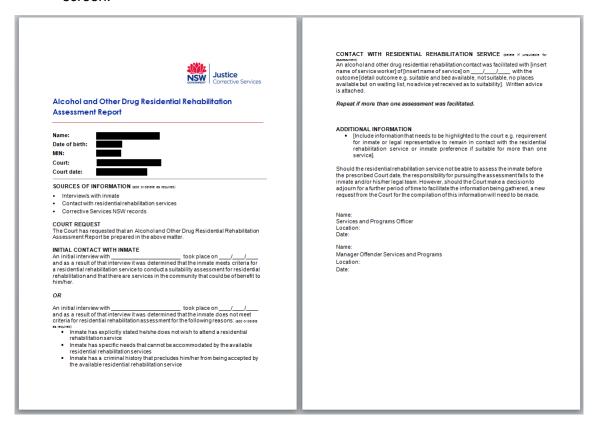
19. Identify and highlight the line for the correct report and click View.



20. Click on Live Edit.



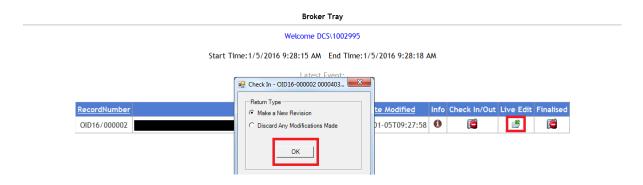
21. Once you have completed your updates, click on the *Save* icon in the top left hand corner of the screen and then close by clicking on the *X* in the top left hand corner of the screen.



22. Click on Live Edit.



23. Click *OK* and then click on the *X* in the top left hand corner of the screen to close the page.



24. Once the document has been completed, click Finalised.



25. Record all action under 01OSP Fundamental Support > ADA Residential Rehabilitation Service Contact module.

Document information 10

Title: **Policy for Processing Court Requests for AOD Residential Rehabilitation Assessment Reports**

State-wide Services, Offender Services & Programs **Business Owner:**

> Author: Phillip Snoyman

> > Phillip.snoyman@justice.nsw.gov.au

Date of Effect: 07/12/2015

Next Review Date: 24 months after File Reference: D14/646055

Document history 11

Version	Date	Reason for Amendment
1.1	28/04/2016	Accommodating practical difficulties encountered
1.2	13/09/2016	Updated document hyperlinks
1.3	14/11/2016	Removed intranet and EDRMS links
1.4	29/11/2016	Added information about manually registered reports, amended Section 8.10
1.5	11/07/2018	Updated the naming convention under section 8.8 and wording change on the AODRRA1 template in the policy to make it consistent with OIMS updated AODRRA1 template on OIMS
1.6	6/11/2018	Addition of Breach of Parole AODRRA clarification. Deletion of Local Court AODRRAs.
1.7	30/04/2019	Deletion of Supreme Court AODRRA's. Clarification that the solicitor contacts the MOSP for phone assessments.