Please follow the following steps to connect to your visit on Webex Meetings:

For Android smart device click on this link
For Apple smart devices click on this link
For desktop or laptop computers click on this link

**Android**

1. On your Device using your play store (on Phones and Tablets) please search for “Cisco Webex Meetings”
   ![Play Store](image)

   I. 2. Follows the prompts to install “Webex Meetings” on your smart device
   ![Install](image)

   I. 3. Start the “Webex Meetings” on your smart device.

   4. Allow all permissions for “Webex Meetings” to make phone calls etc on your smart device.
II.

5. Before your Visit starts click on the green “Join Meeting”

III.

6. Ensure in the “Your name” and “Email Address” box you populate your details as they appear on your booking, supplying the email address that the appointment reminder email was sent to.

I.

*Note After filling out your details your screen should look like this
7. AT THE TIME OF YOUR VISIT, please enter the 10 digit dial in number

**Note** The software will automatically connect you to the visit when you enter the dial in number and click on the green “Join” once you have joined you will need to wait for the officer to admit you.

![Join Meeting](image)

8. Once you have connected to the meeting ensure that your camera is switched on and that you are not muted.

9. Follow all instructions of the correctional officer, ensuring that you have your ID readily available.

Please note your Visit will be monitored by a correctional officer.

You will also be required to have a stable internet connection and a compatible device with a camera and microphone.
Apple

1. On your Device using your apple store (on Phones and Tablets) please search for “Cisco Webex Meetings”

2. Follows the prompts to install “Webex Meetings” on your smart device

3. Start the “Webex Meetings” on your smart device.

4. Allow all permissions for “Webex Meetings” to make phone calls etc on your smart device.

5. Before your Visit starts click on the green “Join Meeting”
6. Ensure in the “Your name” and “Email Address” box you populate your details as they appear on your booking, supplying the email address that the appointment reminder email was sent to.

   *Note After filling out your details your screen should look like this

II. 7. **AT THE TIME OF YOUR VISIT, please enter the 10 digit dial in number**

   **Note** The software will automatically connect you to the visit when you enter the dial in number and click on the green “Join” once you have joined you will need to wait for the officer to admit you.

   8. The first time you connect to a meeting it will ask for permission to access your Microphone and Camera click **“Ok”** for both of these.
9. When you are ready to connect click the Green “Join” button

10. Once you have connected to the meeting ensure that your camera is switched on and that you are not muted. If the Microphone or Camera are red then you will need to click on them to send audio and video.

11. Follow all instructions of the correctional officer, ensuring that you have your ID readily available.

Please note your Visit will be monitored by a correctional officer.

You will also be required to have a stable internet connection and a compatible device with a camera and microphone.
Desktop or Laptop Computers

1. On your Device using your internet browser search for “Webex Meetings”, click on the option that take you to www.webex.com

2. Click on the “Join” button at the top of the screen

3. AT THE TIME OF YOUR VISIT, please enter the 10 digit dial in number

4. Ensure that you populate “Your Name” and “Email Address” as they appear on your booking, supplying the email address that the appointment reminder email was sent to.
5. The first time you connect to a meeting it will ask for permission to access your Microphone and Camera click “Ok” for both of these.

6. When you are ready to connect click the Green “Join Meeting” button
7. Once you have connected to the meeting ensure that your camera is switched on and that you are not muted. If the Microphone or Camera are red then you will need to click on them to send audio and video.

8. Follow all instructions of the correctional officer, ensuring that you have your ID readily available.

Please note your Visit will be monitored by a correctional officer.

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