JUST Connect and Video Conferencing

Download and use of Webex Teams to conduct JUST Connect video appointments – Narcotics Anonymous

Step	Action – Conducting an appointment using Webex Teams	S	Step	Action – Conducting an appointment using Webex Teams
	Please be advised: The use of Webex teams to conduct video conference appointments with persons located within a Correctional Centre is restricted to users with a full JUST Connect account.		4	If you encounter difficulties please contact the Cisco help desk either through the following link: <u>https://help.webex.com/?language=en-us</u> or calling 1800129278
	Professionals seeking to conduct a video appointment without full access to JUST Connect will be required to complete a booking request form and attend a location on that form to conduct their appointment.		1	Your will receive an email on the morning of your appointment booked through JUST Connect.
1	Download and install Webex <u>http://www.webex.com/downloads/</u> or by Downloading Cisco Webex Teams from either Apple or Google Store. Follow all prompts to install. The Webex site should detect the operating system you are using and provide an appropriate download link.	2a	2a	To dial into the correctional centre type in the 5 digit number located in the appointment notes followed by "@justice.nsw.gov.au" Please ignore any specific dial-in number attached to the individual attendees
2	Open Webex Teams and follow the prompts as required to create your Webex Teams account. Your Webex Teams account is <u>not</u> linked to your JUST Connect account.			PURPOSE Group Therapy TYPE Group Therapy (Video) WHEN Friday, 01/11/2019 - 10:00am to 10:30am WITH Brett GREEN (MIN 1234567 (Del: 90426) Colin REILLY (MIN 234567 (Del: 90429)
3	After installing Webex Teams test your connection. To do this call <u>91500@justice.nsw.gov.au</u> as per the screen below.			WHERE Narcotics Anonymous, Brown Room Please come to Narcotics Anonymous 5 Eliza St. Newtown, NSW, 2042
	All Model 91500@justice.nsw.gov.ad 1 2 3 C 4 5 6 Model 5x 6			Contact: 0287590050 Click here to view map
	No Recent Calls This is where you will see all your call activity My Computer ~			APPOINTMENT NOTES Please dial into " <u>*****@justice.nsw.gov.au</u> " to connect to this group therapy session.
	Call			