

COVID-safe: In-person visits



COVID-19

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AND STAY COVIDSAFE**

Update for visitors



31 March 2021

From 5 April 2021, some visit restrictions will be relaxed, including mask wearing and a return to pre-COVID visitor numbers and visit durations. COVID-Safe screening and hygiene measures remain in place.

The safety of our staff and inmates remains our top priority.

All visitors will be required to comply with safety measures, including screening requirements and hygiene practices.

Correctional facilities are particularly vulnerable environments and we all need to work together to reduce the risk of COVID-19 entering our centres.

We continue to monitor the situation closely and rely on the advice of NSW Health to ensure the safety of staff, inmates and visitors.

Visit information may change at any time if an increased risk of COVID-19 is identified.

Safety measures in place

The following safety measures are in place to keep staff, inmates and visitors safe:

- Visitors must complete screening questionnaire and have their temperature taken before the visit.
- Inmates and visitors must perform hand hygiene before and after a visit.
- Maintaining a physical distance of 1.5m is still strongly encouraged.

Changes to COVID-Safe visits include:

- Visitor numbers and visit durations will revert to pre-COVID arrangements. Check with the correctional centre you are visiting for the specific details.
- Facemasks are no longer required.
- Pre-COVID contact rules will apply but while we continue to manage the virus in the community we strongly recommend maintaining a physical distance of 1.5m wherever possible.

Screening requirements

To keep our centres COVID-19 free, anyone entering a correctional centre must undergo COVID-19 screening.

Screening criteria includes:

- Temperature check, if your temperature is 37.5°C or higher you will not be permitted to enter.
- You will be required to provide current contact details so that NSW Health can contact you if contact tracing is required.
- You will be asked about your current health and whether you are experiencing any COVID-19 symptoms.
- You will be asked about recent travel and whether you have been to any locations requiring persons to 'self-isolate and get tested immediately' on the NSW Health website. You can view current locations on the [NSW Government Case Locations website](#).

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Video visits

Video visits will continue to be available and we encourage you to make video visits your first option to keep everyone safe.

Legal and professional visitors

The COVID-Safe in-person visit rules apply to legal and professional visitors including screening criteria and safety measures.

Bookings

Bookings are required for in-person and video visits.

Visits can be booked over the phone by [contacting the correctional centre](#) directly.

We need your help

To ensure the safety of our staff, inmates and visitors please follow the new guidelines.

Please reschedule your visit if you have any COVID-19 symptoms or have been advised to isolate for any reason by NSW Health or your doctor.

Any breach of the COVID-Safe guidelines for in-person visits may result in your visit being terminated and or a ban for a set period.

We appreciate your patience and understanding as we work to introduce COVID-Safe in-person visits.

Visit information may change at any time if an increased risk of COVID-19 is identified.

Visit [our website](#) for more information.

Existing COVID protocols

CSNSW will continue to apply its COVID-19 protocols and processes including; sentinel testing and quarantining of fresh custodies, isolation of symptomatic inmates, staff screening and increased hygiene measures.