

Organisational Capability Governance and Staff Support

In 2006/07, the Department completed its new, integrated structure by co-locating Executive Directors and Assistant Commissioners. This integrates services within each region, giving Regional Executive Directors local oversight of E-case Management and Throughcare to ensure a continuum of programs from custody to community.

Key Performance Indicators	2006/07	National Average 2005/06
Cost of custody services per inmate per day	\$195.76	\$184.47
Cost of community-based services per offender per day	\$11.65	\$11.70
Rate of correctional centre capacity utilisation	106.1	100.1

The Way Forward Work Place Reforms

In 2006/07, The Way Forward workplace reform program continued to deliver savings, with the cost effective model demonstrated at the Mid North Coast Correctional Centre recognised by a Gold Premier's Award for Business Management and Financial Performance.

Capital Works

During the year, key capital works included the completion of the new correctional centre at Wellington and the progressive redevelopment of Silverwater Women's Correctional Centre. The Department will continue to increase its correctional centre capacity, with 100 additional beds planned for Mid North Coast, 250 for Cessnock and 500 beds at the new South Coast site.

Details of Expenditure

	%	\$M
Employee related expenditure	63	607.7
Other operating expenses	17	161.0
Capital works	12	114.1
Maintenance	2	21.3
Depreciation	6	61.3
Grants and subsidies	1	4.9
Total		970.3

About the New South Wales Department of Corrective Services

The Department of Corrective Services provides custodial and community-based correctional services as an important element of the criminal justice system. Services include correctional centre custody of remand and sentenced inmates, periodic detention, home detention, parole, pre-sentence reports to courts, advice to courts and releasing authorities, community service orders and other forms of community offender supervision. Custodial escort and court security services are provided in many areas of the state, a task previously undertaken by Police. Offenders in custody and supervised in the community are assessed and case managed to reduce the risk of re-offending to meet individual care needs.

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HIGHLIGHTS



NSW DEPARTMENT OF CORRECTIVE SERVICES

2006/07

ANNUAL REPORT



Mission

Manage offenders in a safe, secure and humane manner and reduce risks of re-offending.

Vision

Contribute to a safer community through quality correctional services.

Offender Management and Operations

Reducing the risk of re-offending

The Department of Corrective Services is an integral part of the criminal justice system, working with other government and non-government agencies towards the goal of both keeping New South Wales safe and reducing re-offending.

All departmental initiatives to achieve the NSW State Plan target of reducing re-offending span the whole spectrum of effective interventions around issues such as mental health, alcohol and other drugs addiction, and access to stable housing, employment and education.

In 2006/07, the Department strengthened its partnerships with other government and non-government agencies, ensuring offenders continue to be supported after they complete their legal orders. It used What Works programs, where there is evidence that proves these programs reduce re-offending; and a whole-of-sentence approach to rehabilitating and re-settling offenders, called Throughcare.

Mental Health

2006/07 saw a major investment in facilities for inmates with mental health issues. For example, a \$14 million 10 bed mental health screening unit and nine bed clinic for women were completed at the Silverwater Women's Correctional Centre.

The Department worked with Justice Health to build two new facilities at Long Bay Correctional Complex: a \$53 million 85 bed prison hospital, which includes 40 beds for acute mental health cases; and a \$64 million 135 bed forensic hospital that will be funded and operated by NSW Health.

Offender Management in Custody

Key Performance Indicators	2006/07	National Average 2005/06
Escape rate per 100 inmates from open custody	0.17	1.14
Escape rate per 100 inmates from secure custody	0.00	0.02
Rate of prisoner on officer assaults (serious)	0.01	0.06
Death rate per 100 inmates (apparent unnatural causes)	0.05	0.04
Time out of cells (hours per day)	9.51	11.2
Total education program enrolments	4,718	N/A
Employment rate per 100 inmates	82.2	75.6
Visits (rate per 100 prisoner years)	22.45	N/A
Court appearances facilitated by video conferencing	19,125	N/A

Security

In 2006/07, security enhancements included: introducing Global Positioning System (GPS) devices to track high risk offenders; and a secure encrypted radio channel for the Extreme High Security Unit to conduct 'AA' security classification escorts.

During the year, the Tactical Intelligence Group maintained networks with external agencies, including the Australian Federal Police, Department of Juvenile Justice, Department of Immigration and Citizenship, NSW Police, Australian Customs Service and the Australian Crime Commission.

Reducing the risk of suicide

In 2006/07, the Department continued to reduce the incidence of suicide in custody through integrated reception, screening and induction processes, staff training initiatives and Mental Health Screening Units. In recognition of the success of these co-ordinated strategies, the Metropolitan Remand and Reception Centre (MRRC) received a Living is For Everyone (LiFE) Award from Suicide Prevention Australia.

Compulsory Drug Treatment Correctional Centre

In an Australian first, on 23 August 2006, the Department opened the Compulsory Drug Treatment Correctional Centre (CDTCC), offering comprehensive abstinence-based treatment and rehabilitation to 100 repeat drug-dependent offenders. Participants are now in the third stage of this program, which includes work release to assist their chances of effective community re-settlement.

Offender Management in the Community

Increased community supervision

During the year, departmental resources were re-allocated to better supervise offenders in the community and extend programs to where they can be more effective. This included moving program resources into the community and offering programs to parolees as well as offenders, allowing Community Service Orders and Section 12 Bonds to become more program focused. In addition, 34 psychologists' positions were moved from correctional centres into the community.

Successful completion of community-based orders

Key Performance Indicators	2006/07	National Average 2005/06
Restricted Movement	82.82	77.2
Reparation	80.13	70.4
Supervision	81.34	72.6
Total rate of completion	80.98	72.0

Special Visitation Group

To further improve community supervision, the Department formed the Special Visitation Group in 2006/07 to make unannounced home visits on high risk offenders in the community. This strategy, which is an Australian first, will be extended state-wide in 2007/08.

Offender Compliance and Monitoring Unit

In September 2006, the Department introduced a centralised Offender Compliance and Monitoring Unit (OCMU) to monitor all electronically supervised offenders. The OCMU is supported by special legislation for compliance monitoring officers to enhance supervision.